Period:May 2021 No. of Surveys: 12

Friends & Family Survey RESULTS & ACTION

	Extremely Likey	Likely	Neither Likely or unlikely	Unlikely	Extremely unlikely	Don't Know	Total		
Total	11	1	0	0	0	0	12	0% 0% 0% 0%	■ Extre Likey
Extremely Likey	11	0	0	0	0	0		8%	■ Likely
Likely	0	1	0	0	0	0			·
Neither Likely or unlikely	0	0	0	0	0	0			■ Neith Likely
Unlikely	0	0	0	5	0	0		92%	unlike ■ Unlike
Extremely unlikely	0	0	0	0	7	0			
Don't Know	0	0	0	0	0	0			

Comments, Feedback & Actions:

*Likely - The family likes the doctor. Faith in doctor** Extremely Likely - well treated by docto5r** Always willing to try their best to help** I am treated well**Treated well.**Cant speak highly enough about my GP Practice, truly Professional and caring, by all staff**All staff is very nice**Dr knows the language and treats us well.**Very good service we are getting.** Treated well and looked after well**GPs can do everything needed for us when we require.**I am happy because of the GPs service.**

Patients are satisfied with service & care the surgery provide. Keep it up & do everything much better all the times to deliver high quality of care for patients satisfaction. Treat patients with dignity.